Inventor: Skott C. Klebe
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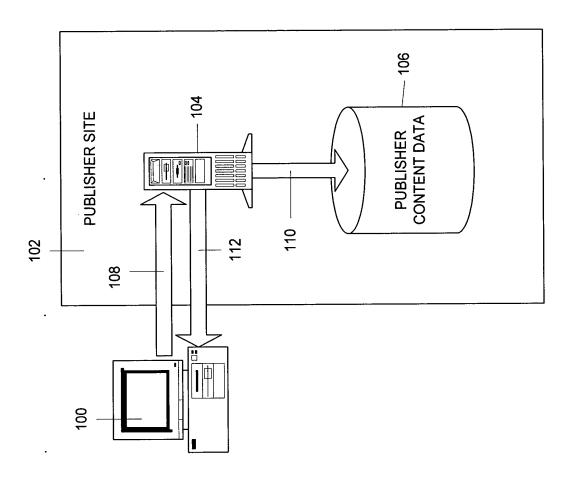
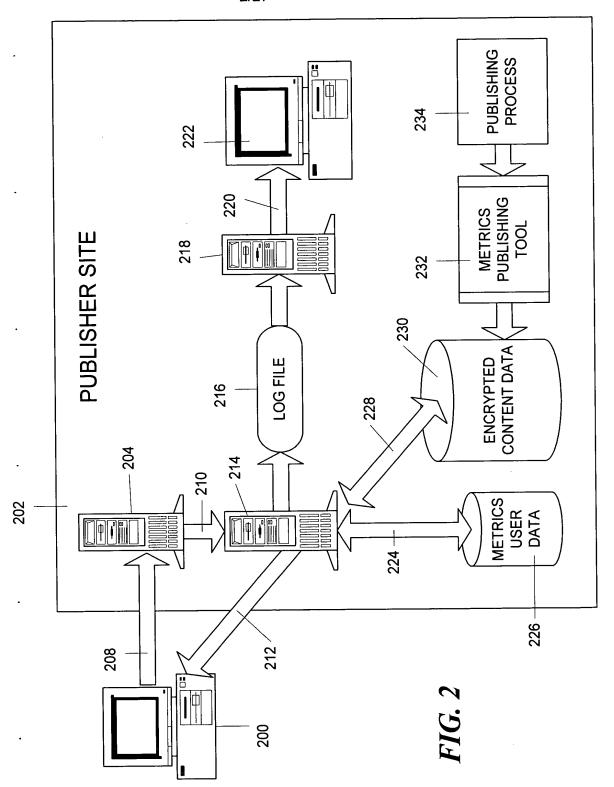


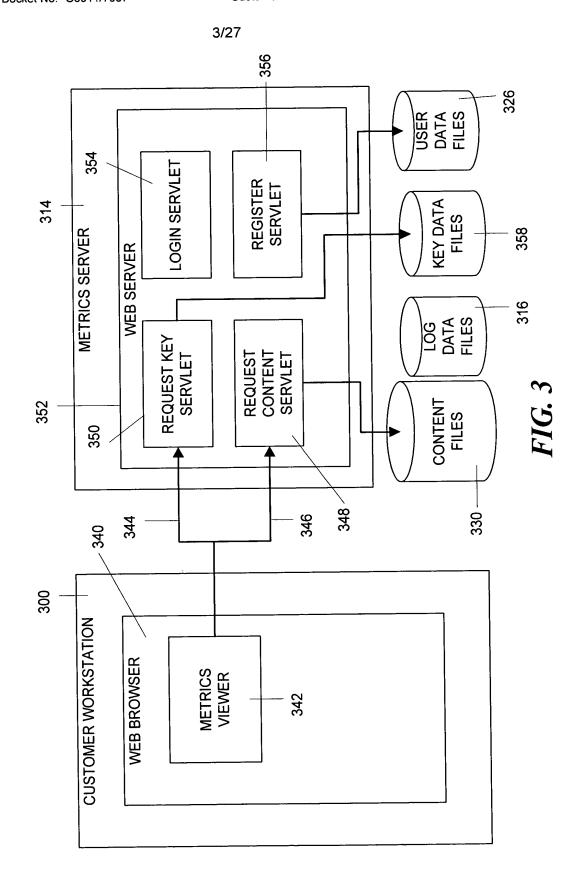
FIG. 1 (Prior Art)

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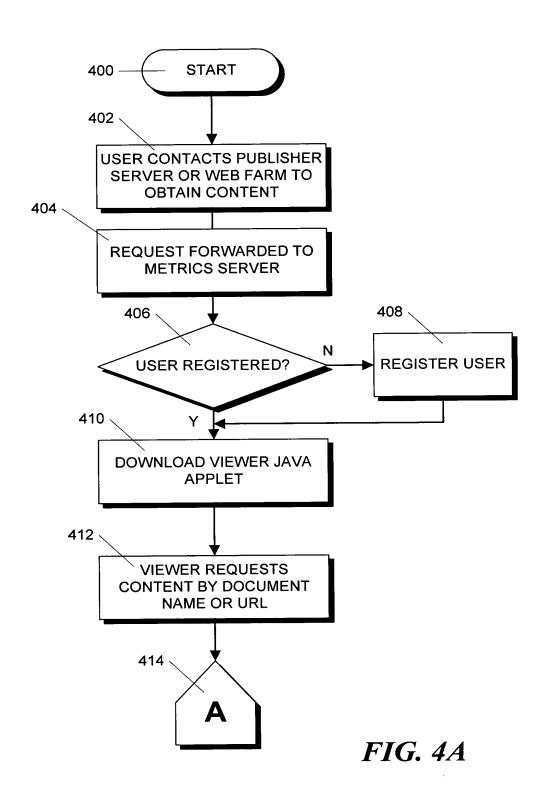


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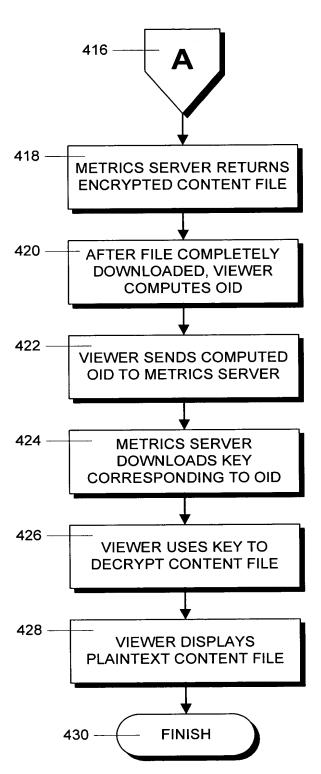
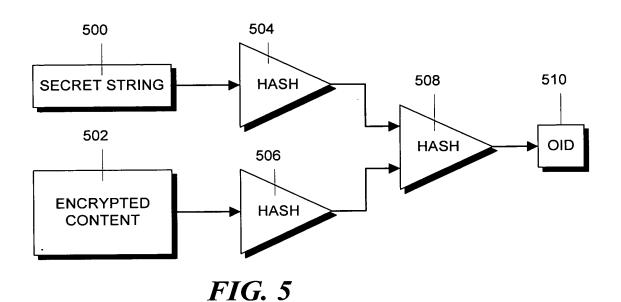
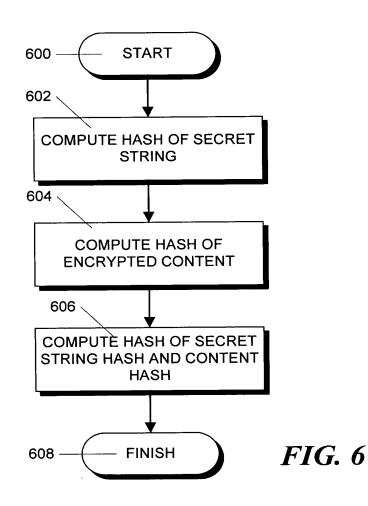


FIG. 4B

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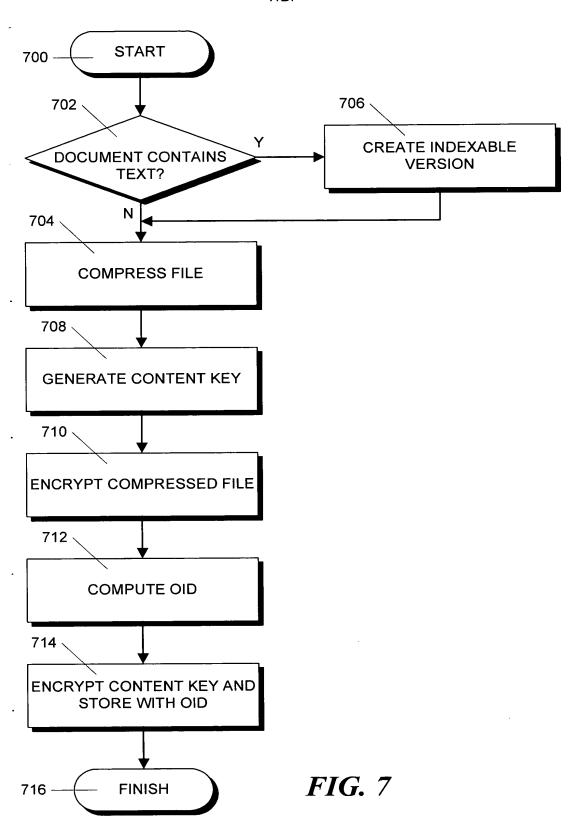
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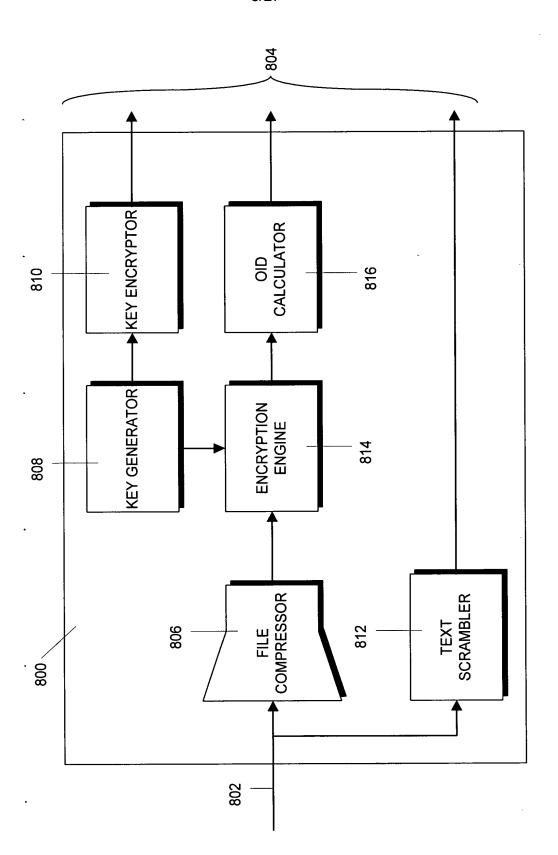


Title: METHOD AND APPARATUS FOR TRACKING AND CONTROLLING E-MAIL ... Skott C. Klebe

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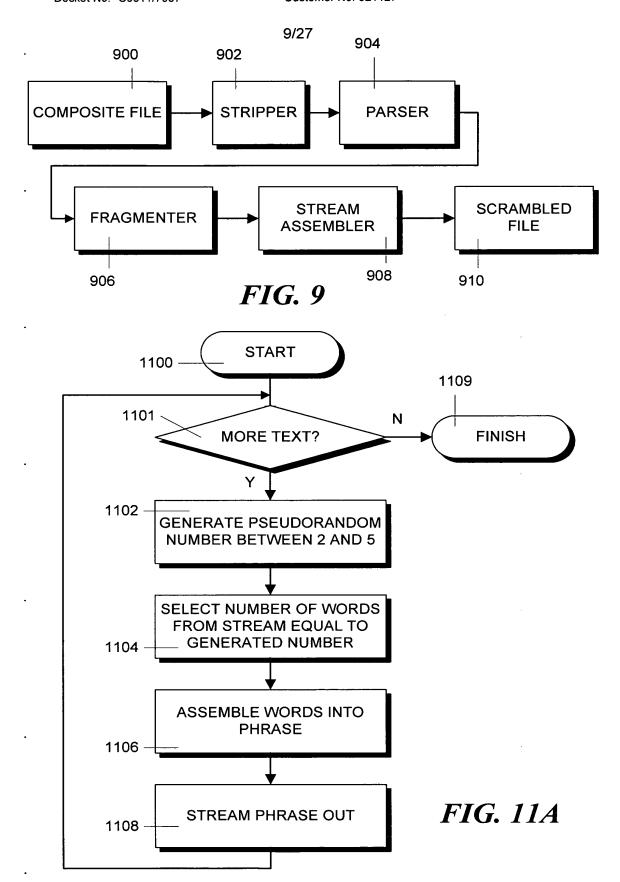
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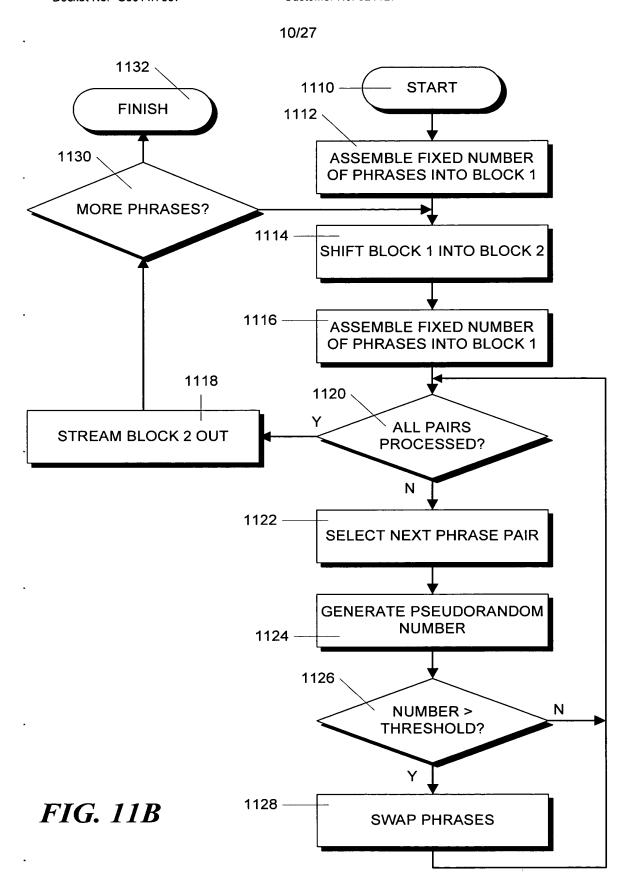


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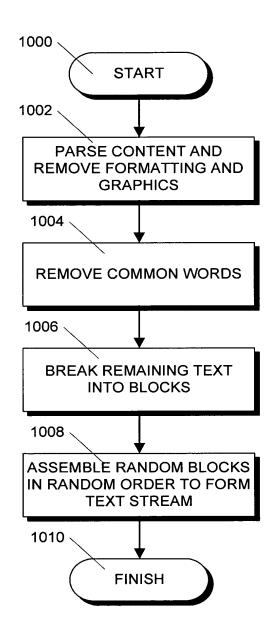
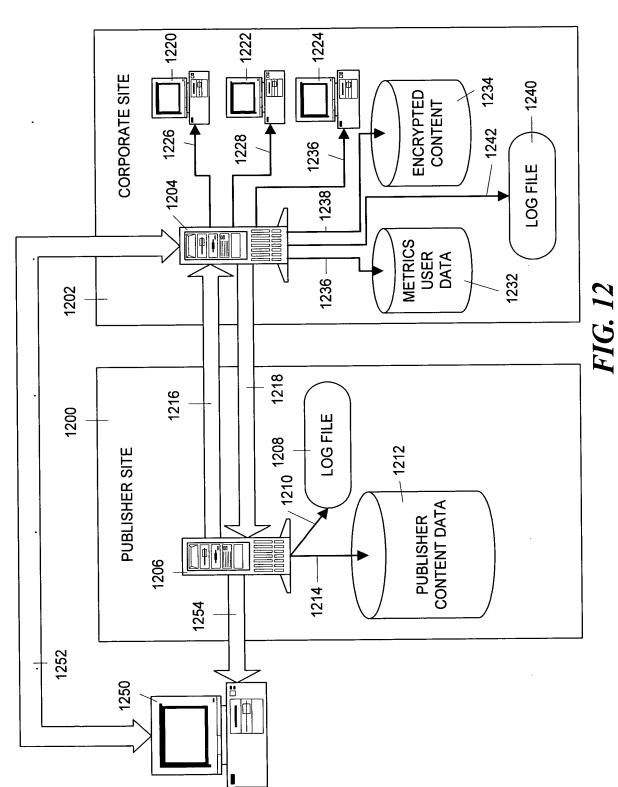


FIG. 10

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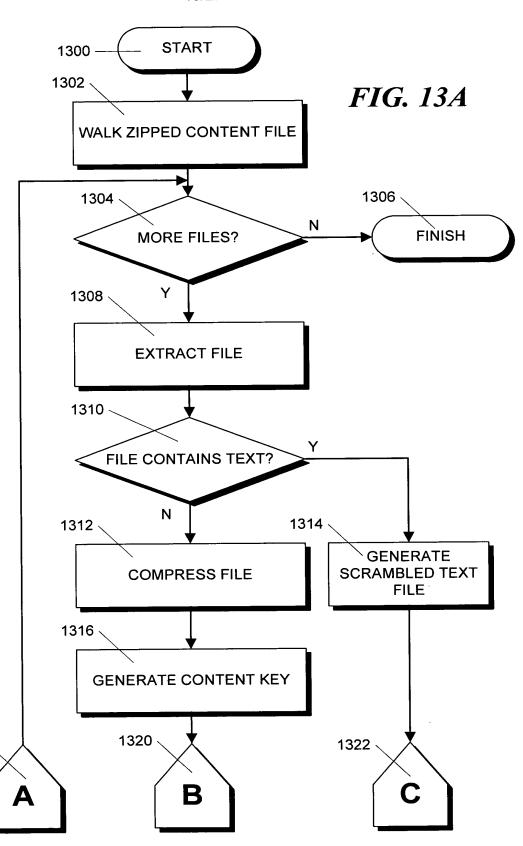
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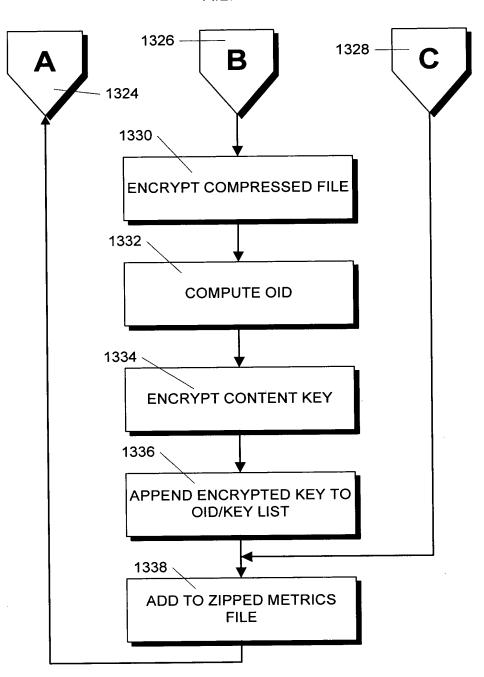
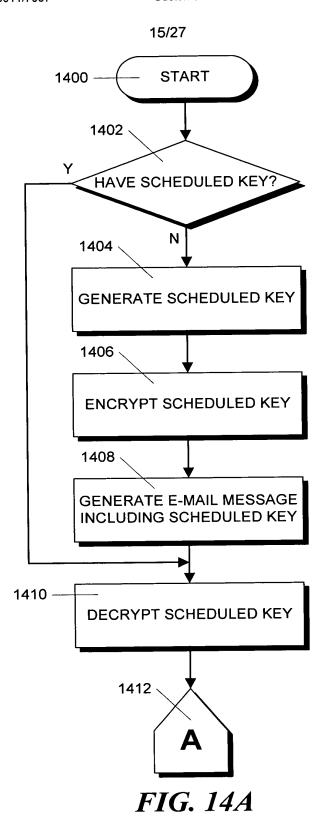


FIG. 13B

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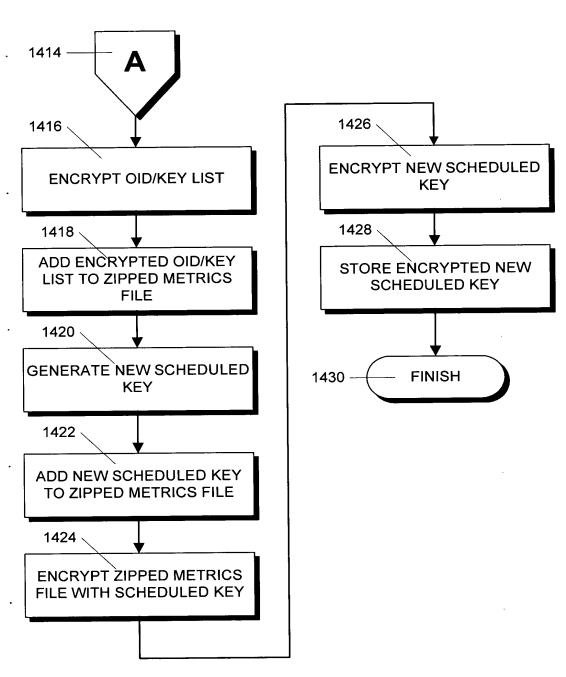
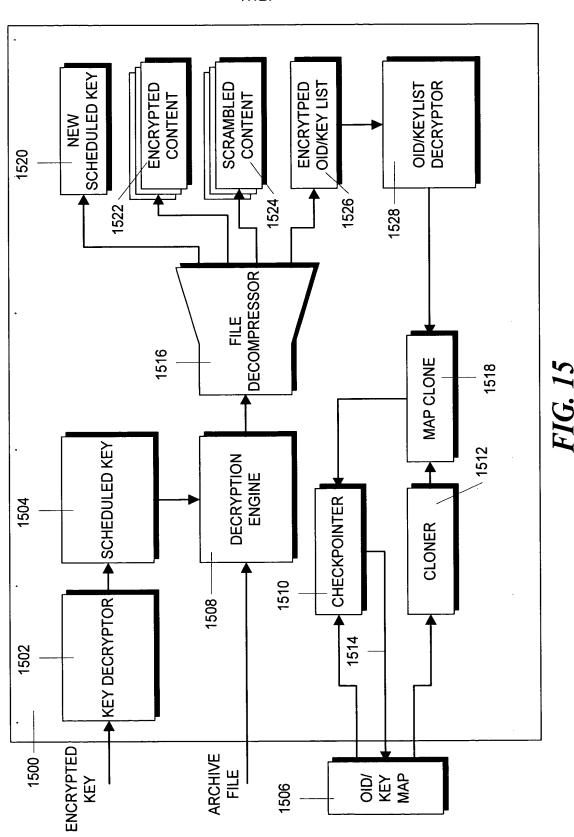


FIG. 14B

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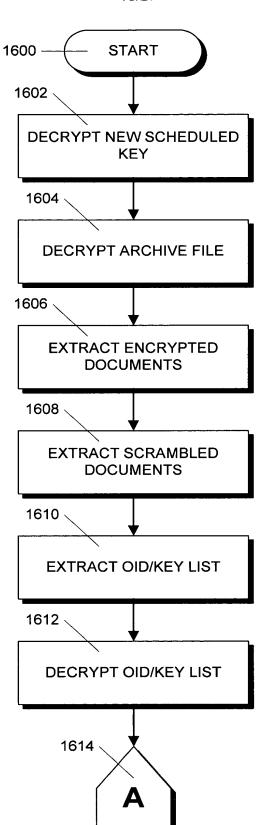
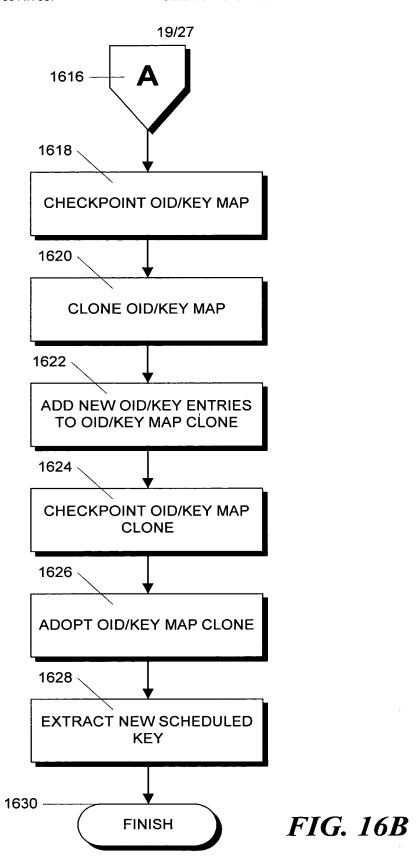
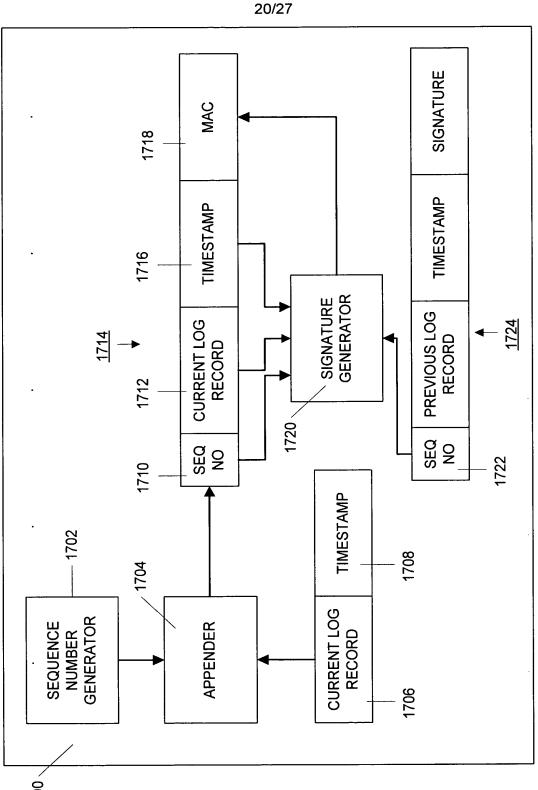


FIG. 16A

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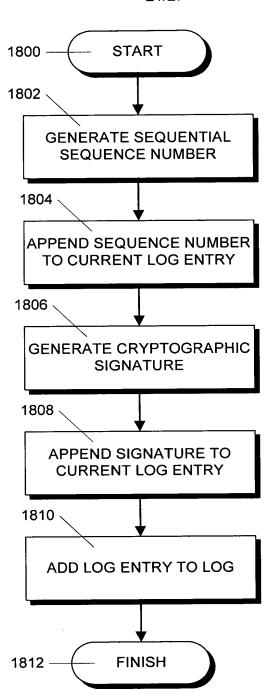
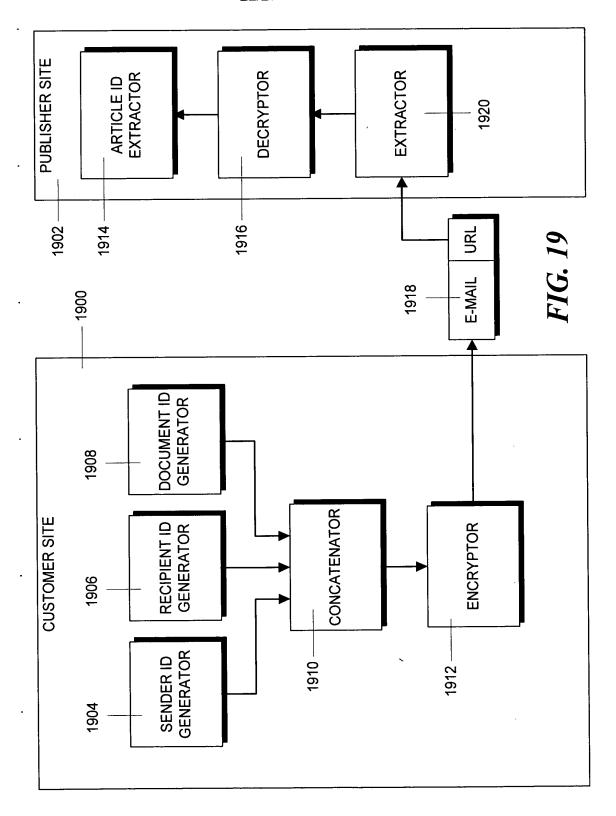


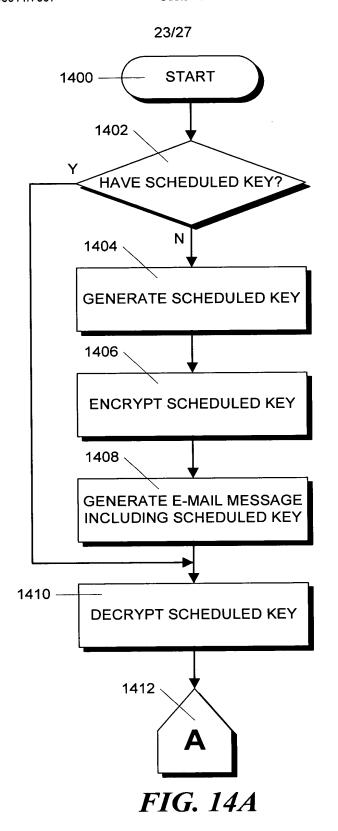
FIG. 18

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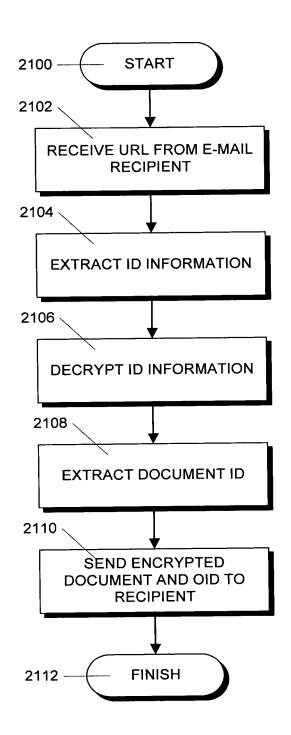
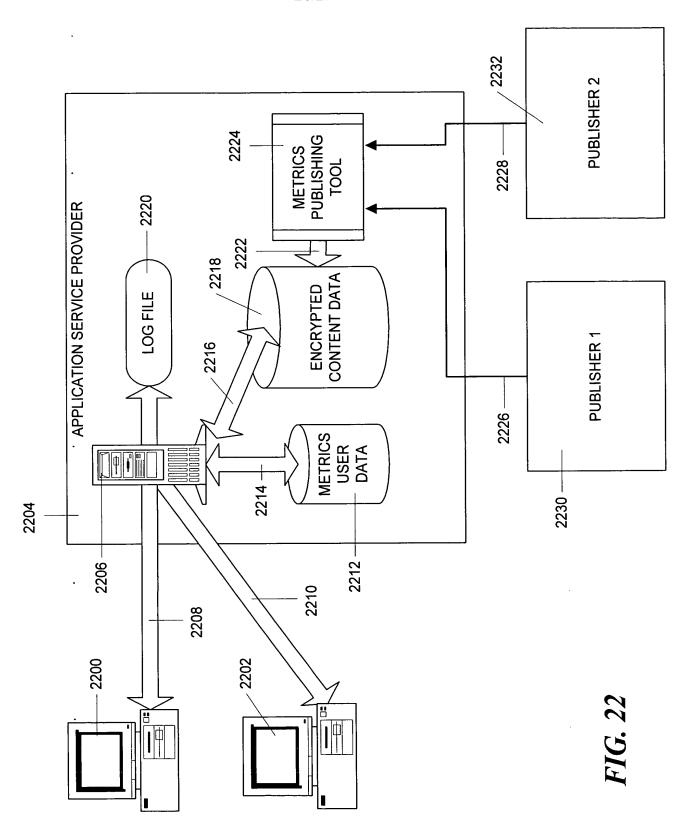


FIG. 21

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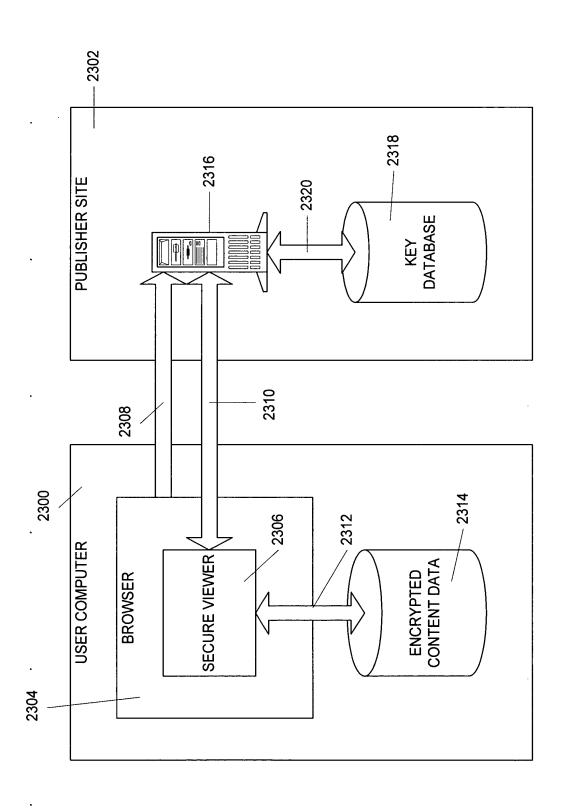


FIG. 23

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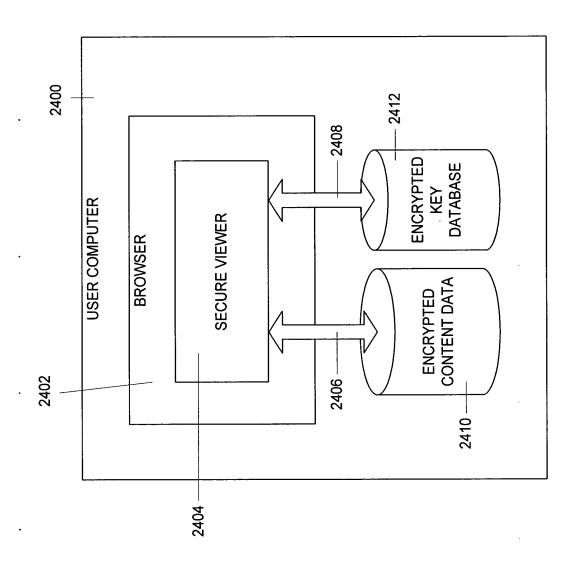


FIG. 24